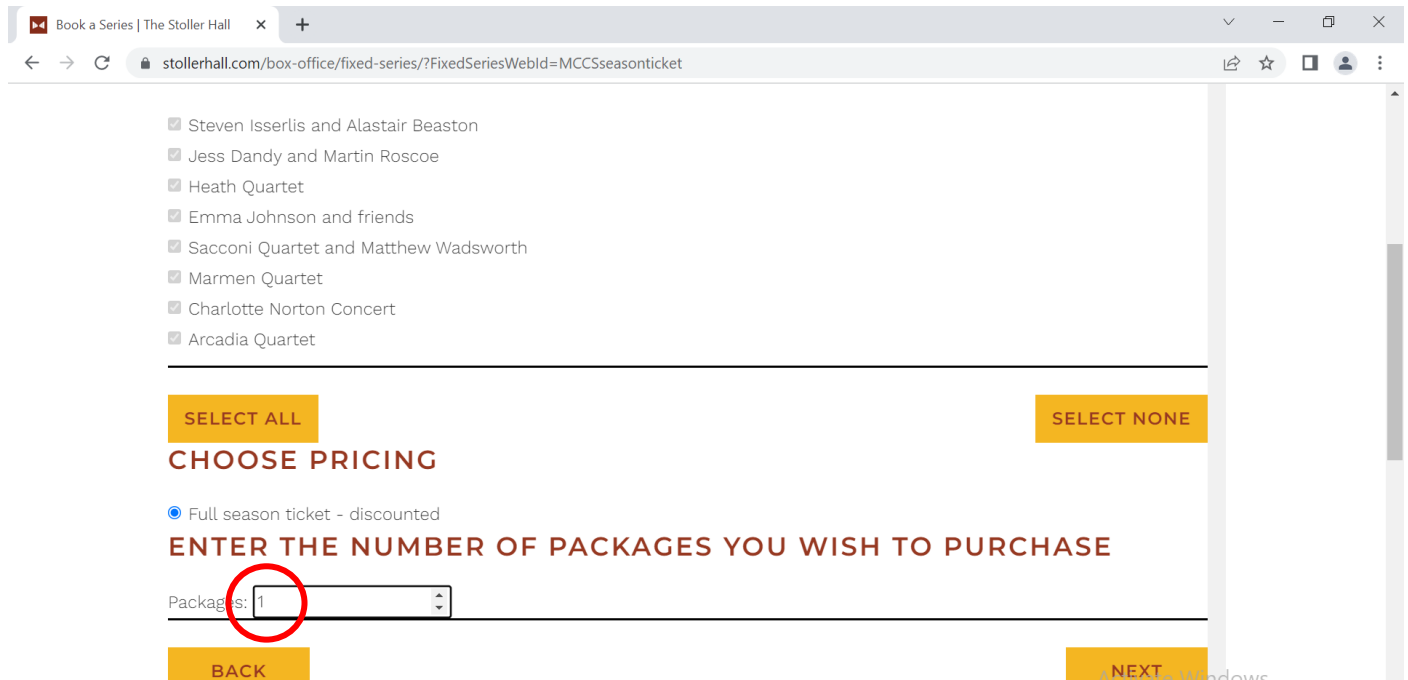


Manchester Chamber Concerts Society Ticket Booking Guide – The Stoller Hall

This short guide should help you book your tickets online for the Manchester Chamber Concerts Society series of events at The Stoller Hall. If you would prefer to book over the phone, the box office phone lines are open 1.30-4pm Tuesday-Thursday on 0333 130 0967. If you would like to call outside of these hours, call 0160 838 7258. If you do not get through, please leave a message and we will give you a call back.

If you have any difficulties booking online, please give us a call or email us at boxoffice@stollerhall.com and we will be happy to give you a call back.

1. Go to this link <https://stollerhall.com/box-office/fixed-series/?FixedSeriesWebId=MCCSseasonticket>
2. Scroll down and enter how many season tickets you would like to buy (a season ticket is one “package”), then click NEXT



The screenshot shows a web browser window with the URL stollerhall.com/box-office/fixed-series/?FixedSeriesWebId=MCCSseasonticket. The page displays a list of concert series with checkboxes:

- Steven Isserlis and Alastair Beaton
- Jess Dandy and Martin Roscoe
- Heath Quartet
- Emma Johnson and friends
- Sacconi Quartet and Matthew Wadsworth
- Marmen Quartet
- Charlotte Norton Concert
- Arcadia Quartet

Below the list are two buttons: **SELECT ALL** and **SELECT NONE**. Underneath is the heading **CHOOSE PRICING** and a radio button selected for **Full season ticket - discounted**. The heading **ENTER THE NUMBER OF PACKAGES YOU WISH TO PURCHASE** is followed by a dropdown menu labeled "Packages:" with the number **1** selected. A red circle highlights the dropdown menu. At the bottom are two buttons: **BACK** and **NEXT**.

3. The following page will show the full list of events, click NEXT again
4. Scroll down and click on the red circles to select the seats you would like. You will have the same seat for each concert in the season



5. Scroll down and click NEXT
6. The prices will appear on the next page will show the cost of the full season ticket split evenly across each event. This is calculated with a 30% discount off each of the concerts and the Charlotte Norton concert is free as part of the season ticket. **The total price for one season ticket is £132.32**
7. Scroll down and click CHECKOUT
8. You will now see the login screen where you will enter your email address.
9. If you have booked with us before, you will be asked to login to your account. If you don't know your password, you can click "SEND ME A LINK TO LOGIN". If you have not booked before, you will be prompted to enter your details to create an account.
10. You will get the option to donate to the Stoller Hall Fund: choose the amount you would like to donate, or if you would prefer you can opt not to donate
11. You will then see the Order Summary with the tickets for the eight concerts, at a total price of £132.32 per season ticket
12. Click the tick box to agree to the terms and conditions:

Checkout | The Stoller Hall

stollerhall.com/box-office/checkout/?_ga=2.22772475.1759723869.1654852149-1978288799.1638548728

CREDIT

Gift Voucher Code

Current credit available: £0.00

Use available credit to pay for this order

SUMMARY

Total £264.64

By checking this box you agree to our terms and conditions.

[Read our terms and conditions here](#)

Your data will be stored securely and used according to your preferences. View our full [Privacy Policy](#) for further information.

13. When you click continue, you will be taken through the payment process



14. Once payment has gone through, you will see a confirmation screen and you will receive an email confirmation.
15. If you do not see the confirmation screen, your payment may not have been completed. If you have any issues like this, please use the contact details at the bottom of this document.
16. You will receive an email with tickets attached. There is a separate document for each event. If you would prefer, you will be able to collect physical tickets from the box office

The Stoller Hall Box Office

0333 130 0967 (Tuesday-Thursday, 1.30-4pm)

If you would like to call outside of these hours, call 0160 838 7258. If you do not get through, please leave a message and we will give you a call back.

boxoffice@stollerhall.com